

Why Do Healthcare Providers Prefer ABN Assistant™?

Medical necessity denials cost hospitals tens to *hundreds of thousands of dollars* every year in write-offs, as well as staff time to research and appeal denials and respond to patient concerns. Even physician practices often lose thousands of dollars annually and much more if they provide in-office laboratory and diagnostic services.

ABN Assistant can stop over 90% of these denials within 45 days of implementation.* **ABN Assistant** is easy-to-use and makes coding easier, even for non-coders. Training materials are provided at no charge, and on-site training is available.

In seconds, staff can validate an order for medical necessity for Medicare or private payors. If necessary, a fully completed CMS-compliant ABN (or NEMB) form can be printed in less than a minute, ready for patient signature, including the estimated cost. Custom forms are available for private payors. **ABN Assistant** also offers an e-Signature option for electronic signature capture.

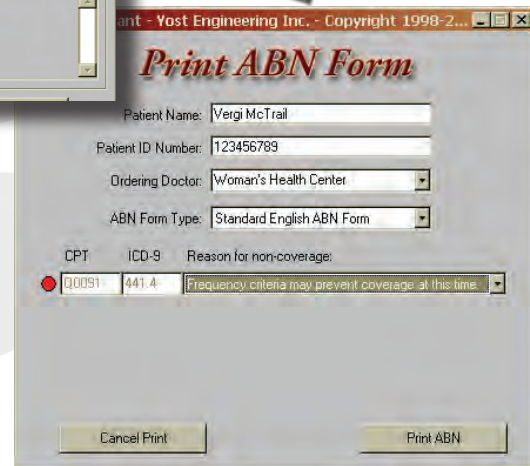
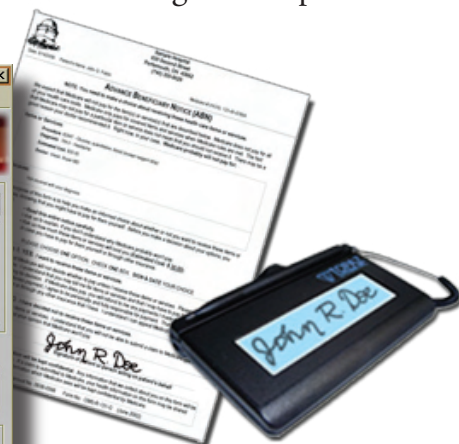
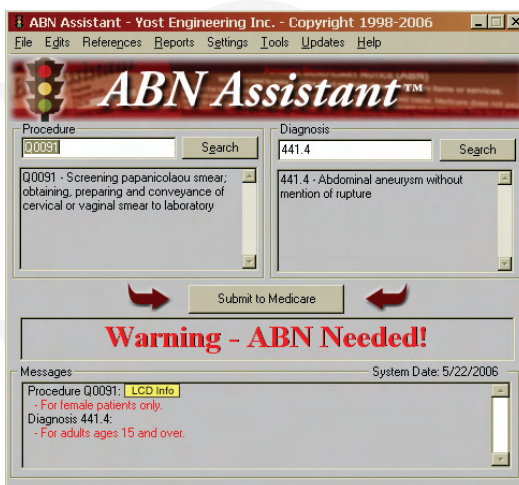


Using **ABN Assistant**, staff can find and enter services using 6 different tools, ensuring that all staff have an easy way to find codes compatible with their working preferences:

- CPT®, HCPCS, and ICD-9 codes
- Self-defined abbreviations (aliases)
- Facility chargemaster codes
- Facility or user-specific favorites (quick-pick list)
- CodeSearch™ encoder and Coding Console
- AssistedSearch™ & SmartSearch™ utilities

Comprehensive Reports Built In! Including:

- Audits
- Procedure and Diagnosis Utilization
- Physician Profiles
- ABN Reports
- History Reports



*Success rates depend on implementation plan and service mix. Our product support team can work with you to maximize the immediate impact on your facility's bottom line, while easing the transition for your staff.

CPT is a registered trademark of the American Medical Association.

Not Just Medicare – Commercial Payors Too!

ABN Assistant™ provides comprehensive tools to manage Medicare medical necessity requirements. But did you know that you can use this same familiar tool to manage commercial payor requirements as well?

Available Payors Include:

- Aetna
- Anthem
- Blue Cross
- Blue Shield
- CareFirst
- Empire
- Excellus
- Highmark
- Horizon
- Medicaid
- Premera
- Regence
- United Healthcare
- Wellmark
- Wellpoint

Other payors you need? Call us to check on their availability.

Comprehensive Support: The Reason for Our 96% Retention Rate!

- All databases customized for your local carrier and intermediary, in addition to national policies. All included in your base subscription!
- Integrated support for private payors and Medicaid.
- Frequency warnings provided along with diagnosis restrictions.
- Chargemaster, Referring Doctor, and other file conversions at no additional cost - hassle-free same-day service if needed, as often as you need them.
- Accuracy Guarantee.
- Installation-ready for server or PC environments.
- Full-color User Guides, Administrator Manual, and Help Screens.
- Unlimited toll-free and e-mail support included in subscription price.
- Data files for CPSI, MediTech, and other systems at no extra cost.

Choose From Many Service Packages

Pay Only for What You Need

- *Physician Suite* - CMS and Carrier (Part B) edits only
- *Laboratory Version* - CMS, FI (Part A) and/or Carrier (Part B) for clinical lab services
- *Radiology Version* - CMS, FI (Part A) and/or Carrier (Part B) for radiology facilities
- *Basic Hospital Version* - CMS, FI (Part A) and/or Carrier (Part B) edits for all services and supplies
- *Enterprise Edition* - Basic Hospital Version, plus 2-day on-site installation and training, configuration utility to streamline setting up multiple departments or sites, discounts on licenses, and extended 24-hour technical support
- *ABN Assistant WEB* - Supports any of the packages listed above
- *Data Files* - get vendor-approved files for CPSI, MediTech, and other systems

ABN Assistant includes comprehensive reporting tools for both auditing and educational efforts. Reports may be previewed on the screen, printed to paper, stored in a text file, or sent to the Windows clipboard and pasted into any other Windows application.

- **Audit Reports** are often the first step in evaluating the success of the ABN process and medical necessity education. A minimum threshold for reporting can be established, or the system can automatically generate a “Top 3” or “Top 10” list.

- **Detailed Queries** provide comprehensive information at the procedure or diagnosis level.

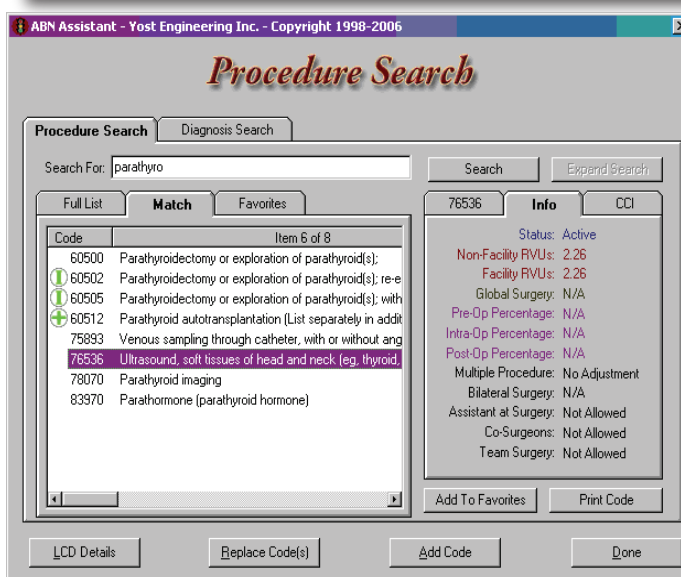
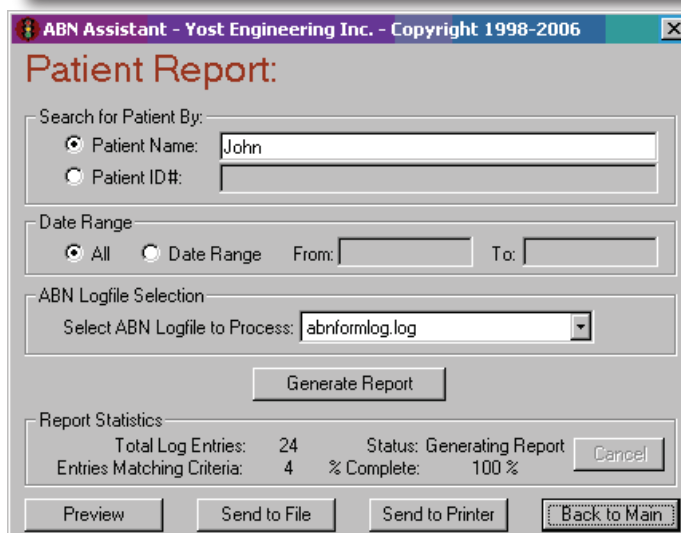
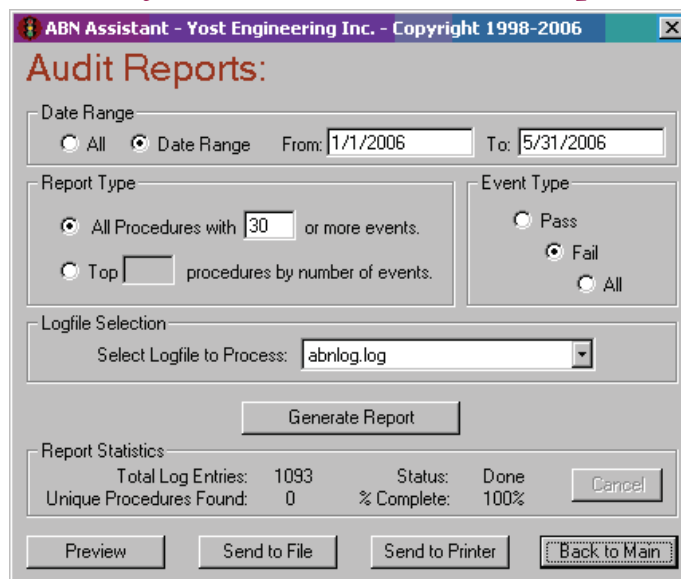
- **Patient Reports** allow quick identification of ABNs generated for any patient, searching by name or ID number.

- Reports are also available to ensure that your staff are working efficiently, including the *Non-System Doctor Report* and the *Non-Aliased Code* report.

- **ABN Reports** give detailed information about ABNs generated, including service and diagnostic information, patient name, patient ID, physician and *total dollar value of the ABNs*.

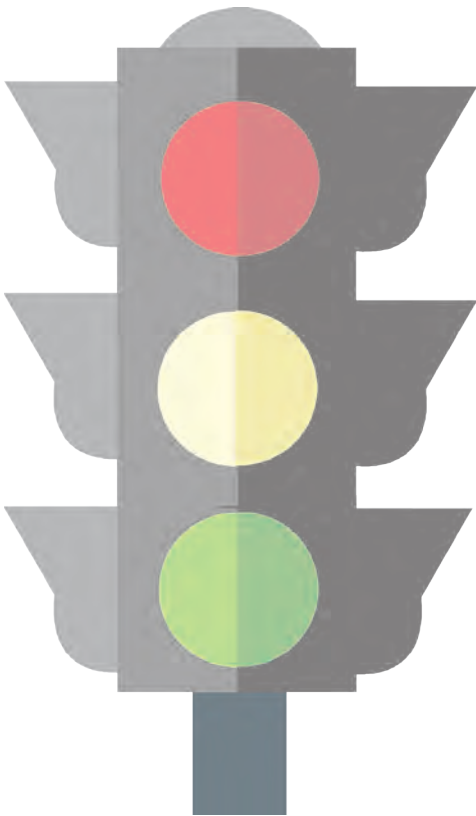
- ABN Reports may also be run in *physician summary mode*, generating a list of all providers who have had ABNs generated for their patients, the total number of ABNs for each physician, and the total dollar value.

- **ABN Assistant** includes the full version of CodeSearch™ Pro, a *comprehensive encoder*. In seconds, locate any procedure or diagnosis by entering any portion of the description. Use the Coding Console to view billing and coverage information, CCI edits, and more.



Competitive Price

- You could pay more — but why? A flat subscription price, means no unbudgeted support bills.



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More Complementary Tools

- **Payor Policy Details** — Immediately *view and print policy information* including policy name, number, and diagnosis restrictions, and a link directly to the policy.
- **ActiveNotes™** — Add unlimited instructions or notes to any code; notes are prominently displayed to ensure review.
- **CodeTips™** — Warnings about common billing problems, such as age and gender restrictions, truncated codes, inpatient-only procedures.
- **CCI Edits** — View Mutually Exclusive Codes, Components, or use the CCI Look-Up tool to cross-check an unlimited number of codes for possible *Correct Coding Initiative* problems.
- **ESRD** — Receive immediate warnings about tests covered under ESRD Composite Rate billing.
- **National Fee Schedule Calculator** — View reimbursement for any procedure, anywhere in the country, based on RVUs. Add new conversion factors, process Medicare rates, commercial rates, and Medicaid rates.
- **Reporting** — In-depth reports provide snapshots and profiles, as well as line-item detail by procedure, physician, or patient.
- **SmartSearch™** — Customize your search results and abbreviations.
- **Place of Service & Modifier Reference Table**
- **Data Files** — Receive approved and certified data files for *CPSI, MediTech, and other third-party vendor* systems.
- **ABN eSignature Module** — Now you can collect signatures electronically with electronic signature pads, and reprint forms as needed! Additional costs apply.

Request a Free Demo

ABN Assistant™ provides many tools to assist providers in managing medical necessity, coding, and reimbursement.

For more information, contact our office to schedule a WEB or On-Site Demo.