



YEI CLAIMSCRUB™

Claims Scrubbing Data and Services Options

Why ClaimScrub?

All clinical editing data is prepared in accordance with accepted industry standards, including HIPAA and Correct Coding rules, and national grouping, coding, and editing policies. We offer complete off-the-shelf systems, as well as components which may be integrated with existing systems, and can also customize both functionality and data components to meet your particular needs.

Yost Engineering is a leading provider of data services and back-end processing services for healthcare clients of every size, supporting up to 150M claims per month.

Claims can be accepted in XML, standard ANSI X-12, as well as raw data from your billing and processing systems. ClaimScrub response messages and processing results can also be customized to be compatible with your existing processing systems.

YEI ClaimScrub WEB

- CMS and Medicare LCDs and NCDs
- All U.S. states and territories
- Frequency/context warnings also included
- Includes MAC/FI/Carrier for hospital, physician, and DME use
- Private and commercial payer medical necessity data for most major payers
- Support files include CPT, HCPCS, ICD-9, modifiers, POS (place of service)
- Usage warnings for gender, age, inpatient-status, truncated, add-on, and more
- Appropriate modifier usage
- CCI/NCCI/OCE data (mutually exclusive, components), MUE edits
- Revenue Codes, MDC, DRG, APC, Groupers
- National Drug Codes (NDC)
- Global days
- Fee calculation data
- Zip code verification
- Claim ordering by RVU value (highest to lowest)
- Verify CCI compliance (mutually exclusive, components) on a per-claim basis
- Verify claims format specifications met
- Verify all claims field formats and contents for valid data
- Process up to 70K claims/minute (1100/second)
- All support included

Full Batch / Individual Claim Scrubbing

Claims Scrubbing & Processing Data

- Data files (flat files and other formats as requested)
- Provides data to drive all of the above processes
- No processing system included; must have your own!

Files for Loading to Your System

YEI ClaimScrub Servers

- Month-to-month lease through YEI
- Includes setup, configuration, and testing
- Includes server maintenance and support
- Includes comprehensive warranty with scheduled hardware replacement
- Includes load-balancing and failover for multi-server implementations

Full ClaimScrub Server, On Your Network

YEI ClaimScrub Custom Interfaces

- Custom utilization and audit reports
- Custom claims statistics reports
- Allows access to all claims scrubbing data in an easy to use graphical interface
- Allows printing of edit information
- May be customized with client logo and branding to allow redeployment to your customers in a seamless interface (requires appropriate licensing)

Ultimate Customization



Yost Engineering, Inc.

888-395-9029

www.YEIhealthcare.com

YEI CLAIMSCRUB™

FREQUENTLY ASKED QUESTIONS

Are the medical necessity coverage policies sensitive to effective and termination dates of the policies and services? Yes. All policies are maintained with effective and termination dates all the way down to the diagnosis-specific level.

Many CPT codes are associated with a frequency. Does the product provide this information? Yes, we provide frequency information. This can be provided in a frequency code field or in a free text format.

Do you include policies that are not supported with an “all inclusive list” (permissive)? Clients may choose to include or exclude permissive edits, or include them with a special notation that they are permissive.

Are the specific policies referenced within the data? Yes, we include the policy name, number, and a link to the full policy.

Do you support bundling/unbundling issues? Yes, we provide information both for services that are always bundled (never paid as a separate service), as well as CCI information (standard and OPPS) to dynamically verify bundling issues.

Are ABN modifiers recognized for error resolution when a medical necessity edit is encountered? Yes.

What about gender-specific or other restrictions? Yes, we also provide this data, along with age edits and other patient-specific claims editing..

Do you offer insurer edits other than Medicare? Yes, we provide edits for Medicaid, Blue Cross/Blue Shield, United Healthcare, Aetna, and many other private and commercial payer databases. Contact our office for a current list of available edits.

What is the accuracy rate of your data? Over 99.99% upon audit. Over the past 5 years, we have made an average of 11 policy corrections per year.

What is your policy regarding quality assurance and error corrections? We provide same-business day correction of any errors we make. Where there is an issue that requires verification or correction by Medicare, we begin that process within 1 business day of the request and follow-up until the issue is resolved. Once resolved, necessary updates are made within 1 business day.

What is the average turnaround time for issue resolution? Within 1 business day (average 2 hrs, 17 mins).

How often is data updated? We provide updates daily, Monday through Friday, excepting holidays.

Are any third party software licenses required/recommended to support the solution? No.

Is the service compliant with HIPAA requirements? Yes, all solutions are HIPAA compliant and secure.

What levels of support are offered and how do we work with that support mechanism? We provide toll-free phone and email support during business hours, Monday through Friday. On-call support outside of that time is available at extra cost.

If questions arise regarding policy/edit responses, what process should the users follow to obtain answers/resolution? Users may simply contact the toll-free support line or send an email. All questions are provided with either an immediate answer/information on the phone, or via a same-day call-back.